

Access these links at the bottom of the Isothermal Community College home page: www.isothermal.edu



Your email account is used by your instructors and other college personnel to communicate with you. Please check your Student Email regularly to stay up to date with correspondence and campus events.



Students use their Patriot Port account to:

- Print class schedule
- Advisor's contact information
- Financial Aid award
- Check graduation progress
- View grades
- Access unofficial transcript



Access your courses on Moodle on the first day of class. Please note that not all traditional courses will have a Moodle component. If you have questions concerning assignments or course-work in your class, please contact your instructor.



Username Format:

- First letter of your first name
- Full last name
- Last 4 digits of your Student ID Number

Example: John Q. **Public**, Student ID # 046789

Email Username: `jpublic6789@student.isothermal.edu`



Password Format:

- First two letters of first name, capitalize the first letter
- First two letters of last name, not capitalized
- An asterisk *
- Last 4 digits of Social Security Number

Example: John Q. **Public's**, SSN: XXX-XX-1234

Email Password: `Jopu*1234`

Login formats are not the same for International Students. Please contact the Helpdesk for more information.

ISO THERMAL *HelpDesk*

Need Assistance with Your Accounts?

Email or Call the Helpdesk at icchelpdesk@isothermal.edu or 828-395-1437



For faster service provide:

- Full name
- Isothermal Student ID #

If you leave a message or send an e-mail after 3 p.m., you will get a response the next business day.

HelpDesk is located in the Library on the Rutherford Campus. Monday –Friday 8 a.m. to 3:45 p.m.